



First Health®

Using Our Provider Search Tool

First Health® has made finding a health care provider even easier! With the improved Provider Online Search tool, you can quickly and easily locate network providers and make educated health care choices.

To Get Started:

Go to www.firsthealth.com
Click “Locate a Provider”

Follow the steps below to search for a provider and to create a provider directory.

The screenshot shows the 'First Health Provider Online Search' interface. At the top, there is a search bar with the text 'Find a Health Care Provider' and a 'Help' link. Below this, there are options for 'Show Providers that accept: First Health Network' and a language selector for 'English' and 'Español'. A search criteria section includes a 'Zip Code' field with a 'Go' button, an 'or' separator, and a 'Select Country/City' dropdown. A main search input field is labeled 'Search' with a placeholder '(Name, Facility, Specialty or Condition)' and a 'Go' button. Below the search bar, there is a section titled 'Search for your Best Match Doctor' with a 'Get Started' button. The main content area is a table with three columns: PROVIDERS, SPECIALTIES, and CONDITIONS. The PROVIDERS column lists categories like Allied Health Professionals, Ancillaries, Behavioral Health/Substance Abuse Providers, Hospitals, Primary Care Physicians, Specialists, and Urgent Care Centers. The SPECIALTIES column lists various medical fields such as Chiropractic Medicine, Dermatology, Family Practice, General Practice, Gynecology, Internal Medicine, Obstetrics And Gynecology, Optometry, Orthopedic Surgery, Orthopedics, Pediatrics, and Physical Therapy. The CONDITIONS column lists health issues like Asthma, Chronic Kidney Disease (CKD), Depression, Diabetes, Heart Disease (Coronary Artery Disease, Atherosclerosis), High Blood Pressure (Hypertension), High Cholesterol (Hyperlipidemia), Knee Arthroscopic Procedures, Low Back Pain (Spondylosis), Migraine Headache, Rheumatoid Arthritis, and Surgery For Back Pain (Laminectomy). A 'Specialty Definitions' link is located at the bottom left of the table.

To search for a provider:

Choose your search option:

- By Zip Code, name, specialty or condition
- Best match search to member specifications
- Quick links categories:
 - Providers
 - Specialties
 - Conditions

Next – Select your Search Criteria (Distance From You, Provider Category, Language Spoken, etc)

From these results you can:

- Compare multiple providers
- Display map and driving directions
- Add to List to print selected providers
- Enter your cell phone number and carrier information to request a text for more information

To create a provider directory:

Click on the “Create Directory” menu option above your search results.

You have three options on how to receive a directory:

- Download - a PDF document is displayed in an Internet Explorer window.
- Email - allows directory to be emailed with up to 5,000 results. Email can be sent to multiple recipients.
- Fax - allows directory to be faxed with up to 500 results.

Still have questions? Call us.

You’ve followed the steps outlined, but didn’t get what you need? Call us at **1-800-226-5116** - we’re happy to help.