

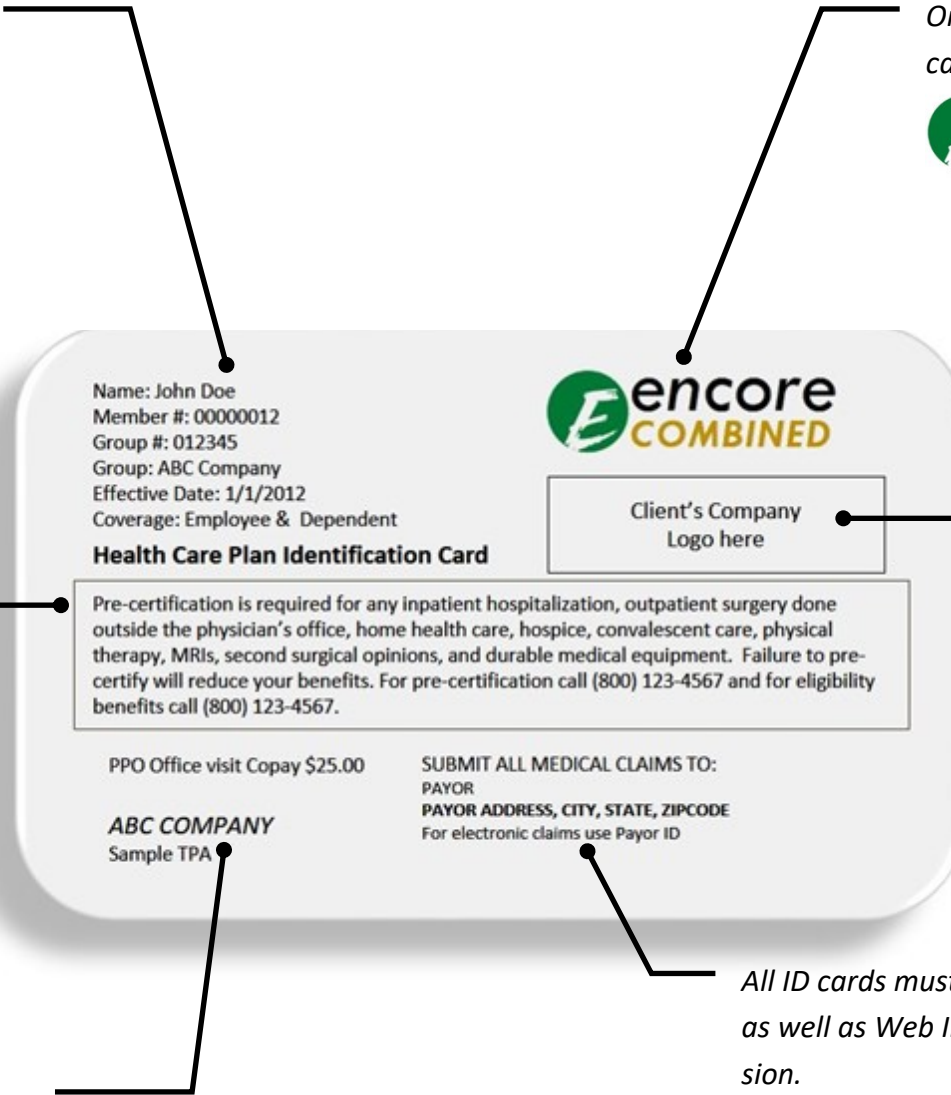
ID CARD REQUIREMENTS

(Encore Health Network must approve the ID Card template prior to the effective date of the employer group.)

All ID cards must contain the following information:

- Member name
- Member number
- Employer Group Name & Group Number

One of the Encore logos must be on the ID card. Here are the network logos:



ID cards must also have pre-certification and utilization review information on the card as well as the eligibility/ benefits and/or customer service contact numbers. Encore's customer service number is (888) 446-5844

The Company Name and TPA must also be on the ID card.

The Company logo (if available) should be on the ID card.

All ID cards must have the claim submission address as well as Web ID address. For electronic submission.