



September 27, 2023

RE: Termination of Baylor Scott & White

Dear Valued First Health Client:

This communication is to advise you that Baylor Scott & White's participation in the First Health networks will terminate effective November 1, 2023. This termination is applicable to facility, ancillary and employed physician services for dates of service on or after November 1, 2023.

- Baylor Scott & White will be out-of-network effective on November 1, 2023.
- We will continue to offer our members in-network access to their hospitals and providers through October 31, 2023.
- We understand the importance of providing members with access to affordable care that is local, simple and helps achieve better health. We have a network of health care providers that can meet the vast majority of our members' health care needs in the communities where they operate.

The providers affected by this termination include:

- Baylor Scott & White McLane Children's Medical Center
- Baylor Scott & White Medical Center - Brenham
- Baylor Scott & White Medical Center - College Station
- Baylor Scott & White Medical Center - Lakeway
- Baylor Scott & White Medical Center - Marble Falls
- Baylor Scott & White Medical Center - Round Rock
- Baylor Scott & White Medical Center - Taylor
- Baylor Scott & White Medical Center - Temple
- Baylor Scott & White Continuing Care Hospital

Alternative First Health hospitals available to your members:

- Cedar Crest Hospital
- Bellville Medical Center
- College Station Medical Center
- Seton Southwest Hospital
- Seton Highland Lakes Hospital
- Seton Medical Center – Williamson

Continuity of care

For any member who is currently receiving inpatient treatment at a Baylor Scott & White hospital, our contract requires them to continue to provide treatment at our current contracted rates until discharge. If you have a member who has had care preauthorized or scheduled to start on or after November 1, 2023, you should contact Baylor Scott & White directly to determine payment in advance of the

member receiving treatment. Or you can contact us at **1-800-226-5116** and we will contact Baylor Scott & White on your behalf.

We're here to answer your questions

We regret the inconvenience that this termination may cause for you and your members. We're committed to ensuring a smooth transition for you and your members during this process. You can contact your Account Manager with any questions or concerns that you may have – we're here to help.

Sincerely,

Gina Paglia, Director of Account Management

Chanelle Bergren, Director of Account Management