



## Your National Choice for Network Solutions

### Annual non-standard provider update

Please respond to let me know you've received this information

#### Dear Valued First Health Client:

We're committed to informing you about First Health provider agreement terms that may be considered non-standard. We've found that these agreements have non-standard provisions:

- Adventist Health Systems - Florida
- All Children's Hospital - Florida
- Atrium Health, f/k/a Carolinas Health Systems – North Carolina
- Banner Health and Banner Surgery Centers\* - Arizona
- Baptist Health South Florida Physicians\* - Florida
- BayCare Health System – Florida
- Children's Medical Center of Dallas – Texas
- CHS Hospitals – Florida
- Hotel California by the Sea – California
- Hunt Memorial Hospital District – Texas
- Marshfield Clinic Health System – Wisconsin\*
- Mayo Health Systems – Arizona, Florida and Minnesota
- Naples Community Hospital – Florida
- Rush System for Health – Illinois
- Saint Luke's Health System – Missouri
- Sarasota Memorial Health Care System – Florida
- Scripps Hospitals and Ancillary Facilities – California
- Sierra Health and Wellness Centers\* - California
- Tampa General Hospital – Florida
- Valley Health System (VHS) – Nevada
- Via Christie – Kansas

\*New notification for 2020

The following hospital system was removed from the non-standard list:

- UCH Hospitals – Florida

#### Where to find the annual notice details

We've posted our annual notice for 2020 in our online Client Administrative Guide. You can find it on our website at [www.firsthealth.com](http://www.firsthealth.com). If you've already registered for access to the secure client portal, simply log in and select "Resources" from the My Functions menu. If you haven't registered yet, it's easy. To get started, click the "Log in our sign up" button then click "Register Now" and follow the easy steps.

Contact your account executive if you prefer to receive one of the following:

- .zip file of the 2020 notices via email
- Printed packet of the notices

#### Let us know if you can't agree to the terms for a facility

We feel strongly that these facilities add value to the First Health network. And we're pleased to offer them to your members. However, if you can't agree to the terms of any of these facilities, inform your account executive by September 15, 2020. We'll remove access to it from your client(s) records starting October 1, 2020. Otherwise, you'll have access to them under the terms and conditions of the non-standard contract disclosures.

We'll show these facilities in our electronic directories because most clients are able to meet

these requirements. If you choose to exclude them from your network, you'll need to inform your members.

Contact your account executive with any questions or concerns.

Sincerely,

Paul Lavin

Executive Director

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