



The Value of First Health®

First Health offers more than just network solutions—we are a full service Managed Care Organization with a broad variety of products and services to meet your needs.

Features

Benefits

Premier National Network

- One network - one company - one logo – in all 50 states, the District of Columbia and Puerto Rico
- Access to more than 5,000 hospitals, over 90,000 ancillary facilities, and over 1 million health care professional service locations*—all directly contracted
- Network Stability—99% of Hospitals, 95% of Physicians** retained year after year
- Broad access in urban, suburban and rural markets
- NCQA certified credentialing and recredentialing processes using the highest industry standards

Full Service Offerings

- Additional network products, including:
 - Complementary Networks
 - Supplemental Networks
 - Strategic Network Options
 - Non-Network Negotiations
 - Medicare-based Repricing of Non-Network Claims
- Ancillary Services
 - Transplant Network
 - Dental Network
 - Medical Management

Flexibility

- Additional services are not required when accessing our network and can be purchased “a la carte”
- Our technology supports your existing relationships with external vendors such as EDI or Medical Management companies
- Various financial arrangements available

Superior Customer Service

- One platform for claims pricing and provider maintenance
- High touch account service model with dedicated account managers and client services representatives
- Consistently high customer satisfaction, based on regular client and provider surveys
- Superior service levels year after year

Ease of Administration

- Multiple claims pricing options available
 - Direct EDI
 - Web Repricing
 - EDI through Emdeon
- Established workflows for implementation
- Experienced technical staff and established workflows ensure smooth EDI implementation, whether direct with First Health or through a vendor
- Web-based Provider Locator Tools, Electronic Directory

To learn more, contact fnmarketing@firsthealth.com

*Network counts as of June 2014 First Health Data Warehouse

**As of January 2014 First Health Data Warehouse



We're coming together. Ask us how.