



## National Network Access Competitive Discounts, Access and Stability

You get great features with our national PPO network, including:

### Direct provider contracts with competitive discounts

We hold direct contracts with our providers. And, we leverage all corporate lines of business to get competitive discounts. You'll see the savings when your members use a network provider.

### Broad provider access

- More than 5,000 hospitals, over 90,000 ancillary facilities, and over 1 million health care professional service locations\* across all 50 states
- 96 percent of the U.S. population has access to a provider in our network\*\*

### Credentialed providers

You can be confident that we carefully evaluate and select providers for our network. Our NCQA certified Credentials Verification Organization uses thorough credentialing and recredentialing processes. This minimizes unfavorable risks, which can lead to better clinical and cost outcomes.

### Network stability

Strong provider relationships are an important part of our success:

- More than 99 percent of hospitals remain with us year after year\*\*
- More than 94 percent of doctors remain with us year after year\*\*

### Effective tools that support cost-effective choices

Members can easily find network providers with our electronic web directory. They'll find office hours, languages spoken and hospital affiliations. And, they can even get driving directions. Or, they can call us at 1-800-226-5116. We're here to help find the right provider for the care they need.

You'll get consistently outstanding results with the First Health network. We provide:

- Comprehensive coverage in urban and rural markets, which eliminates the "patchwork" approach
- Wide-ranging access and provider availability to meet your needs for inpatient and outpatient services
- Flexible repricing solutions that streamline claims administration, including electronic submission and web remote pricing
- Outstanding customer service with consistent processes that support clients, members and providers

\*As of June 2015 First Health Data Warehouse

\*\*As of August 2015 First Health Data Analytics

### Top Hospitals participate in our network

*From US News and World Report 2015-2016 "America's Best Hospitals" Honor Roll*

- Massachusetts General Hospital, Boston
- Mayo Clinic, Rochester
- Johns Hopkins Hospital, Baltimore
- UCLA Medical Center, Los Angeles
- Cleveland Clinic, Cleveland
- Brigham and Women's Hospital, Boston
- New York Presbyterian University Hospital of Columbia and Cornell
- University of California Medical Center, San Francisco
- Hospitals of the University of Pennsylvania-Penn Presbyterian, Philadelphia
- Barnes-Jewish Hospital/Washington University, St. Louis
- Northwestern Memorial Hospital, Chicago
- NYU Langone Medical Center, New York
- University of Pittsburgh Medical Center, Pittsburgh
- Duke University Hospital, Durham, North Carolina
- Stanford Hospital, Stanford

To learn more, contact us at [FirstHealthMarketing@firsthealth.com](mailto:FirstHealthMarketing@firsthealth.com)



We're coming together. Ask us how.